

Immediate Jeopardy

Police or 911 – if it is an emergency situation

Arizona Department of Health Services:

- Office of Medical Licensing for hospitals, dialysis center, home health services, hospice services: 602-364-3030
- Office of Behavioral Health Licensing for residential behavioral health facilities: 602-364-2595
- Office of Long Term Care for skilled nursing and nursing facilities: 602-364-2690
- Office of Assisted Living for assisted living centers and homes: 602-364-2639

E-mail:

https://app.azdhs.gov/ls/online_complaint/onlinecomplaint.aspx

AHCCCS Clinical Quality Management:

Call: 602-417-4477

Monday – Friday 8 am – 5 pm

Fax: 602-417-4162

Email: Membersfirst@AZAHCCCS.gov

Arizona
Department of
Health Services



Potential Risk to Health and Safety

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Arizona
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Health Services



Non Urgent or Non Emergent

AHCCCS Clinical Quality Management

Call: 602-417-4477

Monday – Friday 8 am – 5 pm

Fax: 602-417-4162

Email: Membersfirst@azahcccs.gov

Mail:

CQM,

701 E. Jefferson Street, MD-6700,
Phoenix, AZ 85034



State Board of Nursing

Call: 602-771-7864

Email: Complaints@azbn.gov

Web:

<https://www.azbn.gov/DisciplineComplaintForm.aspx?P=2>

Mail:

Arizona State Board of Nursing
C/O Complaints/Investigations
4747 North 7th Street, Suite 200
Phoenix, AZ 85014-3655

Arizona Medical Board

Call: 480-551-2700 or
1-877-255-2212

Web:

<http://www.azmd.gov/glsuiteweb/Clients/AZBOM/Private/OnlineComplaints/ComplaintDoctorSearch.aspx?WebID=f38a8fae-02db-43c2-81da-dd4b7d8efc0b>

Mail:

Intake

Arizona Medical Board
9545 E. Doubletree Ranch Road
Scottsdale, AZ 85258

Office of The Attorney General

Phoenix Office of the Attorney General

Call: 602-542-5763

outside of the Phoenix Metro Area

1-800-352-8431

Tucson Office of the Attorney General

Call: 520-628-6504 or

1-800-352-8431

Web: <http://www.azag.gov/AllComplaints.html#medicaid>



Adult Protective Services

Call: 877-SOS-Adult (602-767-2385)

- Monday - Friday 7 am - 7 pm and
- Saturday and Sunday 10 am - 6 pm

Fax: 602-277-4984

Web:

<https://www.azdes.gov/forms.aspx?menu=100&ekfrm=1236>

Child Protective Services

General Information

Call: 602-542-3981

Arizona Child Abuse Hotline

Call: 888-SOS-Child (602-767-2445)

Tribally Owned Facilities Quality of Care Issues

Call: 415-744-3679

Fax: 415-744-2692

E-mail: rosefoso@cms.hhs.gov



Arizona Board of Osteopathic Examiners

Call: 480-657-7703

Form:

http://www.azdo.gov/Files/Complaint_Form_distributed_0001.pdf

Mail:

Arizona Board of Osteopathic Examiners
9535 E. Doubletree Ranch Road
Scottsdale, AZ 85258

Arizona State Board of Pharmacy

Call: 602-771-2727

Fax: 602-771-2749

Web: <http://www.azpharmacy.gov/complaint.asp>

Mail:

Arizona State Board of Pharmacy
1700 W. Washington Street
Suite 250
Phoenix, AZ 85007



Arizona Regulatory Board of Physician Assistants

Call: 480-551-2700 or
1-877-255-2212

Form:

http://www.azpa.gov/AdditionalForms/PA_Complaint_1.pdf

Mail:

Arizona Regulatory Board of Physician Assistants
9545 E. Doubletree Ranch Road
Scottsdale, AZ 85258